

# CyberTech Voice Recording Recording all communication

**MYNAVoice**

my account | system installation | system configuration | user administration | system status | evaluation | **recorded calls** | quit

calls search | column selection | calls listing

Search results

| Call... | User handle | Chan... | Start date          | Durati... | CLI Data         | Direct... | Phone n... | Mark... | Status    | Rema... |
|---------|-------------|---------|---------------------|-----------|------------------|-----------|------------|---------|-----------|---------|
| 1533192 | Kims_DEMO1  | 10      | 2006-03-21 19:58:51 | 00:00:49  | +31 9 7237620    | →         | 102        |         | Available | 1       |
| 1533162 |             | 2       | 2006-03-21 17:54:22 | 00:02:18  | +44 161 45254171 | →         |            |         | Available | 2       |
| 1533135 | Kims_DEMO1  | 10      | 2006-03-21 17:30:45 | 00:00:49  | +46 8 138054     | →         | 102        |         | Available |         |
| 1533127 |             | 4       | 2006-03-21 17:23:14 | 00:01:51  | +49 40 7953731   | →         |            |         | Available |         |
| 1533123 | Kims_DEMO1  | 10      | 2006-03-21 17:19:25 | 00:00:49  | +46 8 138054     | →         | 102        |         | Available |         |
| 1533083 | Kims_DEMO1  | 10      | 2006-03-21 16:38:17 | 00:00:49  | +46 8 138054     | →         | 102        |         | Available |         |
| 1533081 |             | 5       | 2006-03-21 16:36:11 | 00:01:22  | +32 10 866684    | →         |            |         | Available |         |
| 1533026 |             | 4       | 2006-03-21 16:03:53 | 00:01:51  | +49 40 7953731   | →         |            |         | Available | 3       |
| 1532986 |             | 5       | 2006-03-21 15:44:01 | 00:00:49  | +32 10 866684    | →         |            |         | Available |         |
| 1532976 |             | 2       | 2006-03-21 15:36:13 | 00:01:51  | +32 50 8252      | →         |            |         | Available |         |
| 1532972 |             | 5       | 2006-03-21 15:33:50 | 00:01:22  | +49 511 6226045  | →         |            |         | Available |         |
| 1532965 |             | 2       | 2006-03-21 15:29:42 | 00:00:49  | +49 341 8511587  | →         |            |         | Available |         |

Audio player: 2006-3-21 16:04:33.433

Notice the strange voice!

Call details

Main properties

|            |                     |             |                     |
|------------|---------------------|-------------|---------------------|
| Start date | 2006-03-21 16:03:53 | End date    | 2006-03-21 16:03:53 |
| Duration   | 00:01:51            | Direction   | Incoming            |
| Channel    | 4                   | User handle |                     |
| Status     | Available           | Mark        | Normal calls        |
| CLI Data   | +49 40 7953731      |             |                     |

Call remarks

16:15:42 The call is available for playback (return code 3: Finger print matches, file is authentic).

16:13:49 Maximum number of results reached. Only the most recent 1000 records are fetched. Records in database: approximately 0.06 million. Search

CyberTech Recording was developed specifically for recording in mission-critical public safety trunk radio installations. MynaVoice provides a flexible and easy-to-use recording facility that can record conversations from any source, be it analogue, digital, wireless or IP. It can record all communication, not just those calls handled through a control room but also group and individual communication between the people in the field. It can record both voice and data communication, such as messaging.

The Incident Replay feature lets users select a time-based graphical representation of the search results. Users can see on screen where and when voice communications took place and replay any part, or all, of the incident. MynaVoice uses web-based central recording, which means everything is recorded and can be searched for and replayed, regardless of the user's location.



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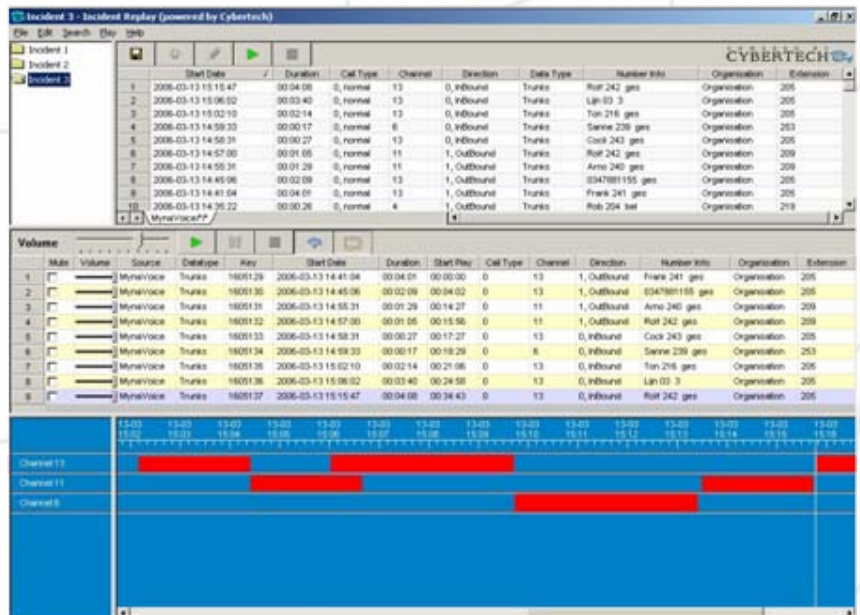
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**About the company:**

CyberTech is based in Alkmaar, in the Netherlands, and specialises in digital telephony interfaces for the majority of the worlds PBX's, enabling CyberTech to build world leading technology into voice recording systems. Operating worldwide, CyberTech is one of the industry leaders in interface technology for the recording market, and most of the large international recording companies use CyberTech interface cards in their products. CyberTech recorders combine state-of-the-art technology with commercial off-the-shelf components for maximum flexibility and cost efficiency. CyberTech operates in the vertical markets of public safety, surveillance, call centres and wholesale finance.

MynaVoice is flexible and easy to use. The recording application not only records all communications, but also registers call data, such as time, the number called, the device number, and so on. This makes it easy to search for specific fragments. Moreover, all the recordings are encrypted and each recorded item is marked with a digital 'fingerprint' so any manipulation of the recordings can be immediately identified. The recordings are therefore always detailed, reliable and verifiable, and can even be used as evidence in judicial procedures. MynaVoice can support up to one thousand channels and where most other voice recording products require a whole array of hardware and software, MynaVoice uses nothing more than a web browser to pick up recorded conversations from anywhere in the world. The recordings can be compressed and stored on hard disk, on portable drives and/or on a central storage device.

The partnerships with between CyberTech and EADS is recognition of the reliability and functionality of the recording facility for mission-critical environments, such as public safety. What's more, a strong relationship means working together to constantly improve the product and further tailor it to customers' needs. The CyberTech Recording facility is already installed in a number of TETRA projects, both in Europe and the Asia Pacific region. The installation of the recording facility is based on 'common-of-the-shelf' (CotS) hardware. In many countries, procurement and the implementation of communications in the public safety environment involves a long-lasting and complex process with many specific needs and desires. Decision making is sometimes slow and there are many obstacles. CyberTech has experience, and works closely with its local partners, to share knowledge and build on each other's expertise in order to overcome these problems.



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